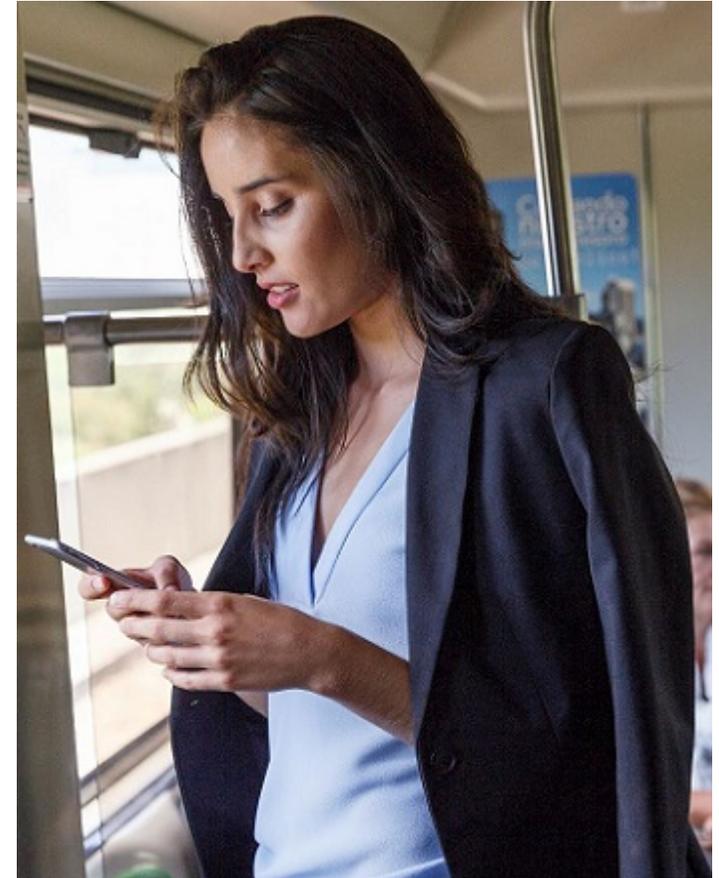




SPRB: Achieving a Successful ERP Migration to SAP S/4HANA® with SAP® Value Assurance

Regional authorities, local administrations, educational institutions, and more rely on crucial IT and communications services from Service public régional de Bruxelles (SPRB). To streamline financial management and reporting, SPRB turned to SAP – becoming an early adopter of SAP S/4HANA®. The goal was to create a high-end financial system and integrate it with the existing IT landscape.

Working with SAP® Digital Business Services, SPRB opted for the SAP Value Assurance plan and safeguard service package for SAP S/4HANA to develop its innovation strategy and a road map for successful implementation. A technical quality manager, combined with on-demand support from SAP Mission Control Center, helped optimize business process execution and IT operations and delivery. The result was less risk and quality safeguards for the launch. Now SPRB is experiencing faster, more efficient financial reporting – helping it provide high-quality service to citizens and businesses.



Expert support from SAP® Digital Business Services

Organization

Service Public Régional de Bruxelles (SPRB)

Location

Brussels, Belgium

Industry

Public sector

Products and Services

IT and communications services to various public customers in Brussels

Employees

2,000

Web Site

be.brussels/about-the-region

Objectives

- Faster preparation and execution of regional policy in a coherent, efficient, and transparent way to guarantee high-quality service to the citizens and businesses of Brussels
- High-end financial systems that integrate with the existing IT landscape

Why SAP

- Confidence in SAP's leadership and proven industry expertise
- Early adopter of SAP S/4HANA®

Resolution

- Migrated the agency's newest ERP system to SAP S/4HANA
- Accelerated the path to innovation with the SAP Value Assurance plan and safeguard service package for SAP S/4HANA
- Introduced a technical quality manager to optimize business process execution and IT operations, and to improve IT service delivery
- Delivered an innovation strategy and road map for successful deployment
- Assessed and prioritized transformation steps by value, effort, and risk
- Completed the entire project on time and within budget
- Began the implementation of the SAP Fiori® user experience

Benefits

- Minimized risks and safeguarded quality gates for a successful launch
- Accelerated and improved flexibility of financial management reporting
- Integrated the operating system and financial modules, improving financial management, accelerating financial settlement, and enabling the rapid and efficient generation of accurate financial reports
- Significantly reduced manual recheck processes

"Our migration to SAP S/4HANA was a real success. The SAP Value Assurance service package combined with support from SAP Mission Control Center helped enormously in ensuring a successful live launch. Now we have better visibility into our financials as well as a single, centralized data source. This is a key component in the digital transformation of our organization."

Nicolas Forget, Project Manager, Service Public Régional de Bruxelles

On-demand

Expertise from SAP
Mission Control Center

Digital

Business foundation

Clear

Visibility into group
financials

Single

Central source of truth

Real-time

Data management

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