How Did a Professional Services Firm Prepare for a Major Digital Core Conversion?

Gearing up to serve blue-chip companies even better

Alegri International Service GmbH is a leading consultancy serving major businesses in Germany, Austria, and Switzerland. While getting ready for a total ERP conversion, Alegri encountered too many relevant nuggets of information scattered in notes and Internet blogs. The company needed to understand the process steps the conversion entailed, the procedures for checking and adjusting custom code, and whether or not an application-specific team should be pulled in. It was also eager to grasp exactly how individual software add-ons were used by its base ERP solution.
Alegri boosted visibility of its data, business challenges, and opportunities by converting to SAP S/4HANA® as its digital core.

By leveraging SAP® Enterprise Support value maps for SAP S/4HANA and digital innovation, Alegri International Service GmbH achieved a successful transition to an intelligent enterprise and was able to:

• Acquire the necessary knowledge to define a road map for converting its software system to SAP S/4HANA and integrating the SAP Fiori® user experience
• Boost its IT team knowledge and skill level, reducing the cost of training
• Establish a central address for a single contact to experts at SAP
• Create a structured support portfolio
• Accelerate time to value for planning, implementing, and operating the new solution
• Find information about custom-code adjustment that saved four days of unnecessary work
• Implement functional changes and optimize the operability of SAP S/4HANA

“SAP Enterprise Support value maps for SAP S/4HANA and digital innovation were key to our successful conversion. It is great to have one place to ask questions, find info sessions, and listen to recorded workshops. All the information in value maps is easy to find.”

Tetyana Komlichenko, SAP Basis Technology Specialist, Alegri International Service GmbH