# Fortlev: Driving the Digital Transformation with SAP S/4HANA® and SAP® Value Assurance

The most precious commodity on the planet – water – is also the most abundant. However, with populations in the millions concentrated in urban centers, supplying fresh water has become a vital and highly skilled service. This is the business at which Fortlev Indústria e Comércio de Plásticos Ltda excels. Founded in 1989, Fortlev has become the largest producer of water storage solutions in Brazil, with one of the largest production capacities in the world. Its staff of over 1,400 produces thousands of tons per month of the accoutrements required to ensure countrywide supplies of fresh water: water tanks, cisterns, sewage treatment plants, pipes, and connections.

The precious IT commodity that makes huge-scale water supply services possible is data – consistent data. To improve data quality, Fortlev moved to the SAP S/4HANA® Finance solution surely and swiftly with guidance from the SAP® Value Assurance plan and safeguard service package for SAP S/4HANA. SAP Digital Business Services offerings advised on best practices for high technical stability and improved performance. Fortlev continues to serve as Brazil's major water carrier, with an efficiency and dependability its customer take for granted, which is just how Fortlev wants it.

FORTLEV
É MUITO MAIS CAIXA D'ÁGUA

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# Technical stability for improved performance

**Company**
Fortlev Indústria e Comércio de Plásticos Ltda

**Headquarters**
Espírito Santo, Brazil

**Industry**
Mill products

**Products and Services**
Water storage solutions

**Employees**
>1,400

**Web Site**
www.fortlev.com.br

## Objectives

- Plan and safeguard the implementation of the SAP S/4HANA® Finance solution
- Accelerate decision making with real-time business data insights
- Modernize the IT landscape and strengthen organizational capabilities

## Why SAP

- Right level of expertise for a successful implementation with SAP® Digital Business Services offerings
- Expert use of the SAP Value Assurance plan and safeguard service package for SAP S/4HANA for start-to-finish project support

## Resolution

- Introduced a technical quality manager and premium mission-critical support
- Defined an implementation strategy and target architecture
- Identified dependencies and prerequisites
- Performed a high-quality, on-time, budget-robust implementation of SAP S/4HANA

## Benefits

- Increased technical stability
- Corrected data inconsistencies in source software
- Improved performance and processes
- Experienced no major disruptions during implementation

"We learned a lot about the solutions and best practices from the experts from SAP Digital Business Services. Their recommendations were instrumental in helping us put in place a robust implementation of SAP S/4HANA."
Auluz Prestes, CFO and CIO, Fortlev Indústria e Comércio de Plásticos Ltda

## Clear

Direction with a strategic road map of needed initiatives

## Efficient

Implementation with a tailor-made strategy for SAP S/4HANA

## Complete

Reduction of data inconsistencies in the source system

## Reduced

Risk by safeguarding the implementation of SAP S/4HANA

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