

ANALYTICS BI Maintenance Strategy

SAP BusinessObjects Business Intelligence (SBOP)

Updated April 2023 ([link](#))



Document Overview

This document highlights the key points of SAP BI On Premise maintenance strategy. It describes various delivery vehicles along with their content, frequency, and lifetime.

The high level Maintenance Release Roadmap is also covered to help customers with their future upgrade plans.

The forward fit (up-port) strategy is explained in the final section of this document.

More information about investment strategy are available on the [SAP BusinessObjects Statement of Direction](#)

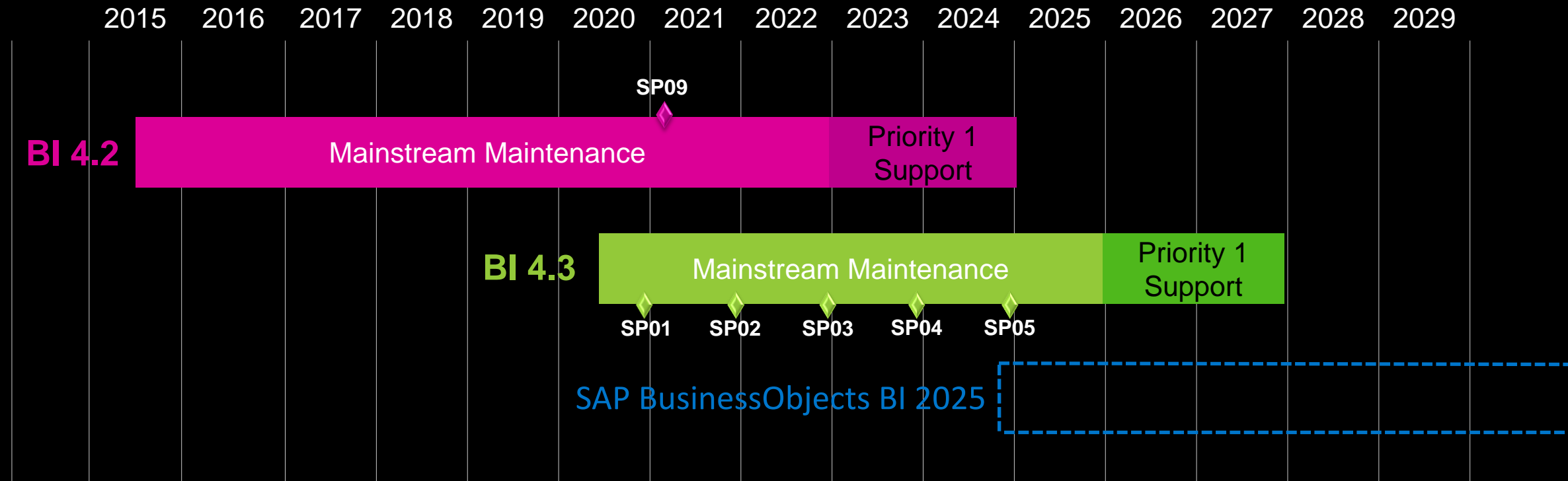


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BI On Premise active Maintenance - Release Roadmap



BI 4.2 mainstream until end of 2022, with P1 support until 2024

BI 4.3 maintenance until end of 2025, with P1 support until 2027

BI 2025 will be the next BI release available On Premise & Private Cloud

BI4.x Mainstream Maintenance

Delivery Vehicle	Contents	Frequency	Lifetime
Minor Release (MR)	Roll up of previous SP & Patch (cumulative) New Language Packs, New Platforms and Innovations	As needed	Minimum 5 years of Support Pack mainstreams - For more details refer to SAP Release Strategy Document
Support Pack (SP)	Roll up of previous SP & Patch (cumulative) Priority 2 (Medium) or Priority 3 (Minor) New Platforms and feature enhancements	Between 6 and 12 months	12 to 18 months
Patch	Roll up of previous patches (cumulative) Priority 1 (Very High) and Priority 2 (High)	6 to 8 weeks	4 to 6 months
Hot Fix (HF)	Roll up of based Patch (cumulative) Approved for Critical Priority 1 (Very High)	On demand	Available on maintained Patch

Important information about fix deliveries :

- Patches on the most recent SP will be in a 6 weeks cycle with the 3 last patches maintained with Hotfix and Private Notes.
- Patches on older SP will be in a 8 weeks cycle with the 3 last patches maintained with Hotfix and Private Notes.
- Fixes can be delivered only on maintained releases, see [BI Support Pack End of Life Dates](#) for detailed dates.
- Priority definitions are described here : note [67739](#)
- Hot Fixes are available to all customers, but requires approval by SAP Senior Management.

BI4.x Minor Release Priority 1 Support Maintenance

Delivery Vehicle	Contents	Frequency	Lifetime
Patch	Roll up of previous Patch (cumulative) Priority 1 (Very High) and Security fixes	On demand	Available during P1 period
Hot Fix (HF)	Roll up of based Patch (cumulative) Approved for Critical Priority 1 (Very High)	On demand	Available during P1 period

Priority definitions are described here : note [67739](#)

- Frequency and Lifetime of releases may vary based on product lifecycle and maturity
- Hot Fixes are available to all customers, but requires approval by SAP Senior Management.

BI4.x Hot Fix vs. Private Fix (exceptional circumstance)

For urgent deliveries, SAP will decide on the best release vehicle, in agreement with the customer.

Information	Hot Fix (HF)	Private Fix (PF)
Delivery Mode	On Demand only, By SAP Senior Management Approval	On Demand only, By SAP Senior Management Approval
Availabilities	For all customers on SMP For dedicated Patches	Restricted to the specific customer Binaries delivered with private SAP Note For dedicated Patches & available only for server
Support mode	Officially supported (available in SMP) Delivered only during Support Package mainstream	Supported until Patch availability (support during the transition, mainly testing purpose)
Delivery timeline	1 to 2 weeks after the approval (considering the availability of a fix)	1 day after the approval (considering the availability of a fix)
Risks	Minimum as fixes are fully validated	Possible side effects
Other	Cumulative fixes for dedicated patch BIPLATSVR4208H_1001 : 4.2 SP08 Patch10 Hot Fix 01	Not cumulative and may not be compatible if installing more then 1 private fix. Support for issues not related on the private fix will need to be done without the private fix deployed

Patches will be in a 6 or 8 weeks cycle with the 3 last patches maintained with Hotfix and Private Notes

Upgrade scenario with One Installer

The One Installer introduced in 4.2 SP06 is allowing release upgrade without the intermediate Support Package step.

	Previous install	Target install
Scenario 1	BI 4.1 SP10 Patch XX	BI 4.2 SP08 Patch XX
Scenario 2	BI 4.1 SP10 Patch XX	BI 4.3 SP01 Patch XX
Scenario 3	BI 4.2 SP04 Patch XX	BI 4.3 SP01 Patch XX

There is no migration to move from BI 4.1 to 4.2 or 4.3, or when moving from BI 4.2 to BI 4.3. It is a straight upgrade process in terms of overall time required. We strongly recommend a CMS backup before doing any upgrade.

One Installer details in [2671301 - 4.2SP06: What is the ONE Installer and where can I find it?](#)

4.3 Deprecated components

We plan to stop supporting by removing all the below components with upcoming SAP BusinessObjects BI 2025 release

Components	Go to solution
Universe Design Tool (UDT) – .UNV universe	Conversion to UNX (IDT) is strongly recommended (Blog)
Data Federator (DF) : Multi-source universes	Several SAP Solutions available (Blog)
SAP BusinessObjects Analysis, edition for OLAP (AOLAP)	Several SAP Solutions available (Blog)
Live Office (LO)	WebI OData for Excel, Analysis Office (Blog)
Crystal Reports for Enterprise (CR4E)	CR2020, WebIntelligence
Lumira	SAP Analytics Cloud (KBA 2902872)

Deprecated means still available with 4.3 releases but no more enhancements are planned within 4.3

We are encouraging our customers to manage as fast as possible a transition for these components to other SAP solutions ([KBA 3028832](#))

We will only support Windows & Linux with SAP BusinessObjects BI 2024 releases (AIX & Solaris will no longer be supported).

CR2020 is supported only on windows starting 4.3 SP02 (See [Blog](#)).

See also [KBA 3016383](#) - Support Policy for IE 11 (Microsoft deprecation)

4.3 Removed components

Please find [here](#) components that are no longer part of BI 4.3 (RCT, UMT, etc.)

Please find [KBA](#) for Web Intelligence Java Applet

Please find also the [blog](#) about Explorer and Xcelsius End of Life.



BI releases End of Life

BI 4.0 reached end of life as of Dec 31, 2017

[KBA 2583710](#)

BI 3.1 reached end of life as of Dec 31, 2018

[KBA 2675370](#)

BI 4.1 reached end of life as of Dec 31, 2020

[KBA 2978152](#)

Product Support is supporting all active releases (BI 4.2 and BI 4.3) until End of Life.

Details on patch life cycle : [bi-sp-eol.pdf](#)



Tips : The Patch & Hot Fix naming conventions is simple

<Component><Release><SP>{<Patch><HH>}

Example for Patch & Hot Fix naming conventions

- BIPLATSVR4205P_1000 = 4.2 SP05 Patch 10
- BIPLATSVR4208P_0400 = 4.2 SP08 Patch 04
- BIPLATSVR4208H_0401 = 4.2 SP08 Patch 04 HotFix 01



Tips : All fixes are Up-Ported

A fix delivered on a release is forward fitted to all higher open code lines (Patches, SPs and next Minor version)

Example for a fix delivered on 4.2 SP8 Patch XX, forward fitted in

- 4.2 SP09 (then in 4.2 SP09 Patches)
- 4.3 SP0 Patch (until SP0 mainstream will be closed)
- 4.3 SP1 Patch (until SP1 mainstream will be closed)
- 4.3 SP2 (until SP02 will be released, then in 4.3 SP02 Patches)

Example for a fix delivered on 4.3 SP00 Patch XX, forward fitted in

- 4.3 SP1 Patch (until SP1 mainstream will be closed)
- 4.3 SP2 (until SP02 will be released, then in 4.3 SP02 Patches)

See KBA [1794601](#) for important upgrade information



Helpful Links

[Platform Availability Matrix](#) to know about all supported platforms, browsers, data sources, etc.

[End of Life Information](#) about patch releases.

[SAP Knowledge Base](#) for SAP Notes, SAP Knowledge Base Articles (KBAs), SAP Community content, etc.

[ONE Support Launchpad](#) for all about your maintenance activities.

[SAP Release Strategy Document](#) explaining the overall [SAP maintenance strategy](#)

[SAP BusinessObjects Business Intelligence Community](#) with very useful information about BI Suite.

[SAP Portal BI Suite](#) to learn about SAP BusinessObjects Business Intelligence suite.

[BI Suite Roadmap](#) to explore innovation roadmap for coming releases.

[SAP ANALYTICS Business Intelligence, Statement of Direction](#) to understand the SAP Analytics strategy.

[SAP BusinessObjects BI Platform](#) & [SAP BusinessObjects Web Intelligence](#) to create enhancement requests.

[SAP BI 4.3 SP3 What's New in BI Platform](#) for an overview on the new functionalities

[SAP BI 4.3 SP3 What's New In Web Intelligence and Semantic Layer](#) for an overview of the new functionalities

[Online Help](#) for BI [Platform](#) and [Web Intelligence](#) to learn about new functionalities.

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