



SAP Enterprise Support Advisory Council

SAP S/4HANA Cloud Work Stream

Global Customer Success Hub – ES & PS
April 2018

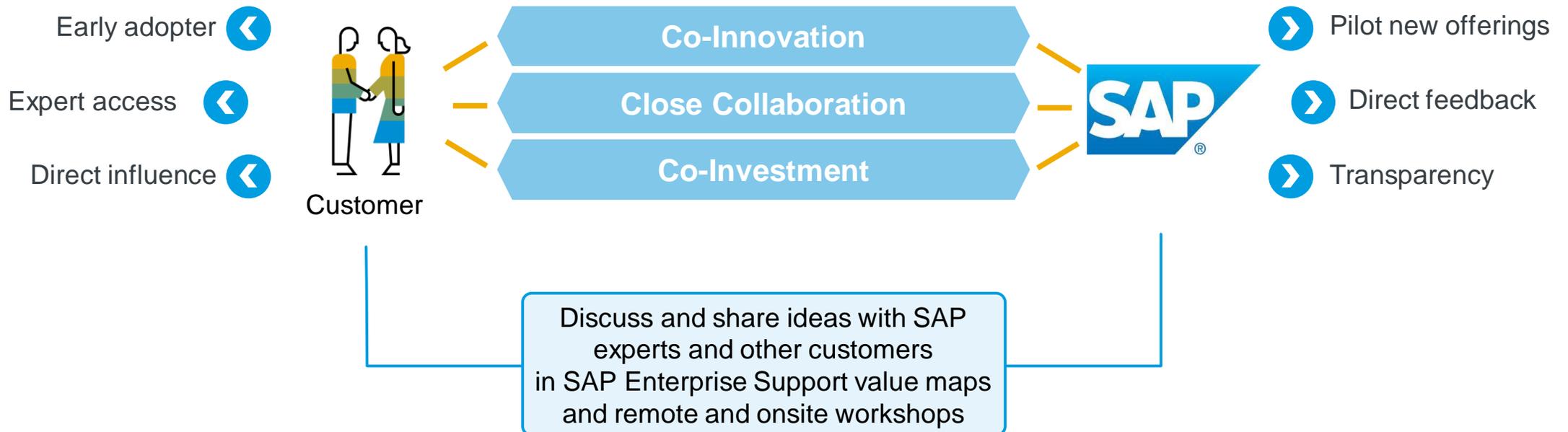
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SAP Enterprise Support Advisory Council

Co-innovate with SAP on strategic topics

SAP Enterprise Support Advisory Council (ESAC)

Participants become early adopters of the latest support innovations. They also profit from a bigger investment from SAP's side (e.g., expert advice) and by directly influencing SAP's support offering in a meaningful way based on own requirements.



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SAP S/4HANA Cloud Workstream 2018



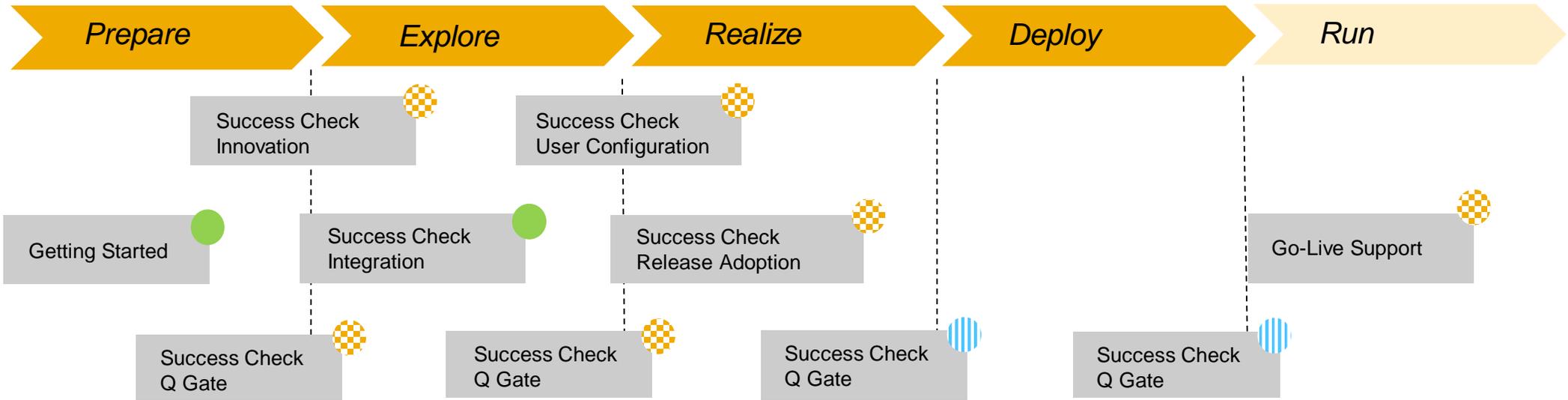
Besides SAP S/4HANA On-Premise, SAP S/4HANA Cloud is now also volume-ready. It will pay off for you to be an early adopter extending the accompanying deliverables together with us.

- Carry on piloting new SAP S/4HANA success checks coming into the portfolio for both the build and run phases of our customer.
- Focus areas:
 - ❖ Onboarding
 - ❖ Integration
 - ❖ Extensibility
 - ❖ Project milestone checks
- Drive innovation adoption, improving our customer's return of investment (ROI)
- Ensure adherence to SAP S/4HANA Cloud best practices
- Guide customers via empowering and advisory
- Use customer's feedback and lessons learned to broaden and improve the quality of our services



SAP S/4HANA Cloud: Pilot Services

Implementation Phase



Success Resources



Learning Resources



Remote Workshop Plan a S4HC project (Restricted Availability)

Communities (Planned / Development)

Webinars, Tutorials (Planned / Development)

SAP Enterprise Support Academy through SAP Learning Hub: Meet-The-Expert (MTE) & Tutorials (General Available)



- General Available
- Restricted Availability / Pilot
- Planned / Development

Thank You.

Thank you for your time!

More information?

<https://support.sap.com/esac>

<http://sapsupport.info/esac>

Questions?

[SAP Enterprise Support@sap.com](mailto:SAP_Enterprise_Support@sap.com)

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