

Nadro: Implementing SAP S/4HANA® Quickly and Securely with SAP S/4HANA Value Assurance Service Packages



Company

Nadro S.A. de C.V.

Headquarters

Mexico City

Industry

Wholesale distribution

Products and Services

Drug stores and proprietary stores

Web Site

www.nadro.com.mx (Spanish)

Objectives

- Adapt SAP® solutions to fit business model changes to strengthen organizational capabilities
- Safeguard Nadro's digital transformation
- Transform the IT landscape

Why SAP

- SAP S/4HANA®, the next-generation business suite that helps businesses Run Simple in the digital economy
- SAP S/4HANA Value Assurance service packages, providing the right level of support to help rapidly define and execute on business innovation initiatives – while reducing risk
- No support for future business and IT requirements from former Oracle and PeopleSoft software

Resolution

- Defined an implementation strategy and target architecture and identified dependencies and prerequisites
- Used a safeguarding service to identify risk factors during the implementation of SAP S/4HANA
- Introduced a technical quality manager and premium mission-critical support
- Connected with an innovation control center for a business blueprint and critical GAP analysis

Benefits

- Clarity on business value and a clear road map for Nadro's digital transformation
- Accelerated response times and faster throughput
- Higher user satisfaction and productivity
- Enhanced in-house expertise for operations like root cause analysis and monitoring

“SAP S/4HANA gives us a foundation for our future direction by providing a modern IT landscape. The SAP S/4HANA Value Assurance service packages accelerate the implementation, reduce risk through quality gates, and help achieve a successful go-live event.”

Gloria Arroyo, Subdirector of Innovation Projects, Nadro S.A. de C.V.

Reduced

Risk by safeguarding the implementation of SAP S/4HANA

Increased

Technical stability

Targeted

Enterprise architecture and strategic road map of needed initiatives

Accelerated

Digital transformation

