



SAP Customer Checkout Service Charges and Fees

SAP Customer Checkout, SAP SE
March 2023

PUBLIC

Disclaimer

The information in this presentation is confidential and proprietary to SAP and may not be disclosed without the permission of SAP. Except for your obligation to protect confidential information, this presentation is not subject to your license agreement or any other service or subscription agreement with SAP. SAP has no obligation to pursue any course of business outlined in this presentation or any related document, or to develop or release any functionality mentioned therein.

This presentation, or any related document and SAP's strategy and possible future developments, products and or platforms directions and functionality are all subject to change and may be changed by SAP at any time for any reason without notice. The information in this presentation is not a commitment, promise or legal obligation to deliver any material, code or functionality. This presentation is provided without a warranty of any kind, either express or implied, including but not limited to, the implied warranties of merchantability, fitness for a particular purpose, or non-infringement. This presentation is for informational purposes and may not be incorporated into a contract. SAP assumes no responsibility for errors or omissions in this presentation, except if such damages were caused by SAP's intentional or gross negligence.

All forward-looking statements are subject to various risks and uncertainties that could cause actual results to differ materially from expectations. Readers are cautioned not to place undue reliance on these forward-looking statements, which speak only as of their dates, and they should not be relied upon in making purchasing decisions.

Service Charges and Fees

In some countries and regions, it is common to have a service charge (e.g. plus 10% service charge on Net Amount) or a municipality fee (e.g. 7% Municipality fees for serving alcohol) included in the receipt when paying.

From version 2.0 Feature Pack 12 and onwards, SAP Customer Checkout is able to add service charges and fees to a receipt based on a defined calculation rule. The functionality is provided via a JSON file, which can be included to the current price calculation in SAP Customer Checkout.



Features:

- Add service charges and fees to receipts in SAP Customer Checkout
- Define own calculation rule for service charges and fees

Benefits

- Flexibility to define own calculation rule

Service Charges and Fees Process

In order to add service charges and fees to receipts in SAP Customer Checkout, you need to perform the following steps:



- 1 Adjust JSON file and define price calculation



- 2 Move JSON file into cco folder of SAP Customer Checkout



- 3 Create and post receipt in CCO



- 4 Check posted receipts

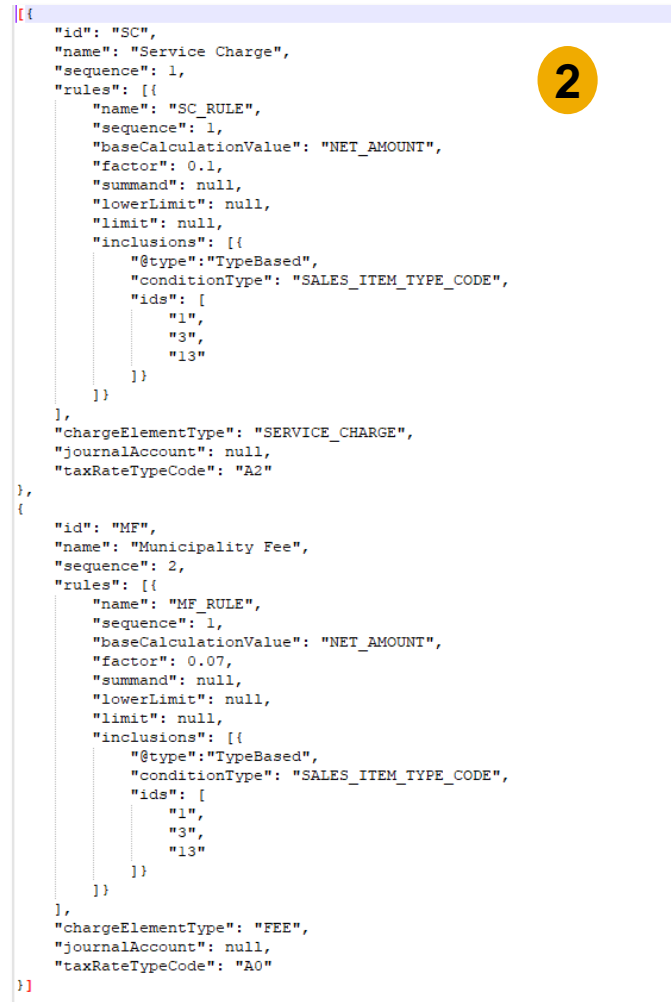
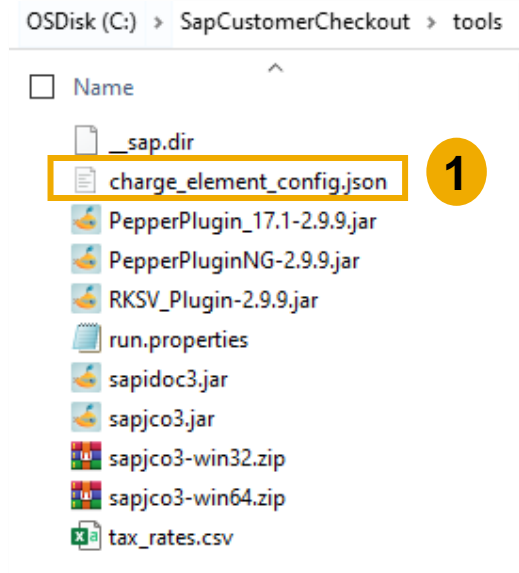


- 5 **(Optional)** Extended fields in sales reports

Service Charges and Fees

Adjust JSON File and Define Price Calculation

1



Feature

- The functionality of adding service charges and fees into the receipt, is provided via a JSON file: **charge_element_config.json**
- This JSON file is located in the *tools* folder of your SAP Customer Checkout installation (located e.g. **C:\SapCustomerCheckout\tools**): (1)
- Open the JSON file, and set the price calculation for your service charges and fees (2)
- Many settings are optional, e.g. if you don't have any settings for *validFrom/validTo* and *intervalStart/intervalEnd*, the price calculation is applied at all times

Service Charges and Fees

Charge Element Configuration – Attributes (1/2)

```
[{
  "id": "SC",
  "name": "Service Charge",
  "sequence": 1,
  "rules": [{
    "name": "SC_RULE",
    "sequence": 1,
    "baseCalculationValue": "NET_AMOUNT",
    "factor": 0.1,
    "summand": null,
    "lowerLimit": null,
    "limit": null,
    "inclusions": [{
      "@type": "TypeBased",
      "conditionType": "SALES_ITEM_TYPE_CODE",
      "ids": [
        "1",
        "3",
        "13"
      ]
    }]
  }],
  "intervalStart": "09:45:30",
  "intervalEnd": "18:20:05",
  "validFrom": "2021-04-07T10:35:00.000+02:00",
  "validTo": "2021-04-07T12:26:00.000+02:00",
  "chargeElementType": "SERVICE_CHARGE",
  "journalAccount": 1000,
  "taxRateTypeCode": "A2"
}]
```

- **id**: The ID of the charge element
- **name**: The name of the charge element (this name is printed on the receipt)
- **sequence**: All charge element configurations are processed in sequence. This number sets the position in the sequence (usually not required and default value 1 is sufficient).
- **rules**: Contains all charge element rules (see next slides for more information)
- **intervalStart**: The time from which the settings are applied each day. You can enter time values from 00:00:00 to 23:59:59. Can also be used together with validFrom/validTo.
- **intervalEnd**: The time till which the settings are applied each day. You can enter time values from 00:00:00 to 23:59:59. Can also be used together with validFrom/validTo.
- **validFrom**: The date from which on the settings are applied in SAP Customer Checkout. You can enter date values using the ISO 8601 date format.
- **validTo**: The date up to which the settings are applied in SAP Customer Checkout. You can enter date values using the ISO 8601 date format.

Service Charges and Fees

Charge Element Configuration – Attributes (2/2)

```
[{
  "id": "SC",
  "name": "Service Charge",
  "sequence": 1,
  "rules": [{
    "name": "SC_RULE",
    "sequence": 1,
    "baseCalculationValue": "NET_AMOUNT",
    "factor": 0.1,
    "summand": null,
    "lowerLimit": null,
    "limit": null,
    "inclusions": [{
      "@type": "TypeBased",
      "conditionType": "SALES_ITEM_TYPE_CODE"
      "ids": [
        "1",
        "3",
        "13"
      ]
    }]
  }],
  "intervalStart" : "09:45:30",
  "intervalEnd" : "18:20:05",
  "validFrom": "2021-04-07T10:35:00.000+02:00",
  "validTo": "2021-04-07T12:26:00.000+02:00",
  "chargeElementType": "SERVICE_CHARGE",
  "journalAccount": 1000,
  "taxRateTypeCode": "A2"
}]
```

- **chargeElementType**: The type of the charge Element, is either **SERVICE_CHARGE** or **FEE**. Used for reporting purposes in the backend used with SAP Customer Checkout.
- **journalAccount**: The journal account the calculated charge element amount is applied to
- **taxRateTypeCode**: The type code of the tax rate which is applied to the calculated charge element amount. Check in the SAP Customer Checkout configuration, which tax rates are available.

Service Charges and Fees

Charge Element Rules (1/5)

```
{, {
  "id": "SC",
  "name": "Service Charge",
  "sequence": 1,
  "rules": [{
    "name": "SC_RULE",
    "sequence": 1,
    "baseCalculationValue": "PAYMENT_NET_AMOUNT",
    "factor": 0.1,
    "summand": null,
    "lowerLimit": null,
    "limit": null,
    "inclusions": [{
      "@type": "TypeBased",
      "conditionType": "SALES_ITEM_TYPE_CODE",
      "ids": [
        "1",
        "3",
        "13"
      ]
    }],
    "exclusions": [{
      "@type": "AmountBased",
      "compareValueField": "QUANTITY",
      "compareOperator": "GREATER",
      "value": 20
    }],
    "intervalStart": "03:43:30",
    "intervalEnd": "18:20:05",
    "validFrom": "2021-04-07T10:35:00.000+02:00",
    "validTo": "2021-04-07T12:26:00.000+02:00",
    "chargeElementType": "SERVICE_CHARGE",
    "journalAccount": 1000,
    "taxRateValueCode": "A2"
  }],
}, {
```

- **name:** Name of the rule
- **sequence:** All rules are processed in sequence. This number sets the position in the sequence (usually not required and default value 1 is sufficient).
- **baseCalculationValue:** The attribute which the rule is using for calculating the charge element amount.
 - Example: To calculate the charge element amount based on the payment gross amount of articles, use the attribute **PAYMENT_GROSS_AMOUNT**
 - The following attributes can be used:
 - NET_AMOUNT
 - GROSS_AMOUNT
 - TAX_AMOUNT
 - NET_AMOUNT_WITHOUT_DISCOUNT
 - GROSS_AMOUNT_WITHOUT_DISCOUNT
 - PAYMENT_NET_AMOUNT
 - PAYMENT_GROSS_AMOUNT
 - QUANTITY
 - NET_DISCOUNT
 - GROSS_DISCOUNT

Service Charges and Fees

Charge Element Rules (2/5)

```
{
  "id": "SC",
  "name": "Service Charge",
  "sequence": 1,
  "rules": [
    {
      "name": "SC_RULE",
      "sequence": 1,
      "baseCalculationValue": "PAYMENT_NET_AMOUNT",
      "factor": 0.1,
      "summand": null,
      "lowerLimit": null,
      "limit": null,
      "inclusions": [
        {
          "@type": "TypeBased",
          "conditionType": "SALES_ITEM_TYPE_CODE",
          "ids": [
            "1",
            "3",
            "13"
          ]
        }
      ],
      "exclusions": [
        {
          "@type": "AmountBased",
          "compareValueField": "QUANTITY",
          "compareOperator": "GREATER",
          "value": 20
        }
      ]
    }
  ],
  "intervalStart": "03:00:00",
  "intervalEnd": "18:00:00",
  "validFrom": "2021-04-07T10:35:00.000+02:00",
  "validTo": "2021-04-07T12:26:00.000+02:00",
  "chargeElementType": "SERVICE_CHARGE",
  "journalAccount": 1000,
  "taxRateValueCode": "A2"
},
{
```

- **factor**: The factor with which the base calculation value is multiplied
 - Example: If you are using **PAYMENT_GROSS_AMOUNT** as base calculation value and the payment gross amount is 100 Euro and you are using a factor of 0.1, then the charge element amount would be: $100 * 0.1 = 10$ Euro.
- **summand**: The summand which is added to the base calculation value
 - Example: If you are using **PAYMENT_GROSS_AMOUNT** as base calculation value and the payment gross amount is 100 Euro and you are using a summand of 5, then the charge element amount would be: $100 + 5 = 105$ Euro.

Note: It is possible to use factor and summand in the same rule, but not recommended. Please check if the calculated values are matching with your intended result.

- **lowerLimit**: The minimum value for the charge element amount
 - Example: If you set the lower limit to 20 and the calculated charge element amount is 10, the charge element amount is set to 20.
- **limit**: The maximum value for the charge element amount
 - Example: If you set the limit to 80 and the calculated charge element amount is 105, the charge element amount is set to 80.

Service Charges and Fees

Charge Element Rules (3/5)

```
{, {
  "id": "SC",
  "name": "Service Charge",
  "sequence": 1,
  "rules": [{
    "name": "SC_RULE",
    "sequence": 1,
    "baseCalculationValue": "PAYMENT_NET_AMOUNT",
    "factor": 0.1,
    "summand": null,
    "lowerLimit": null,
    "limit": null,
    "inclusions": [{
      "@type": "TypeBased",
      "conditionType": "SALES_ITEM_TYPE_CODE",
      "ids": [
        "1",
        "3",
        "13"
      ]
    }],
    "exclusions": [{
      "@type": "AmountBased",
      "compareValueField": "QUANTITY",
      "compareOperator": "GREATER",
      "value": 20
    }],
    "intervalStart": "03:00:30",
    "intervalEnd": "18:20:05",
    "validFrom": "2021-04-07T10:35:00.000+02:00",
    "validTo": "2021-04-07T12:26:00.000+02:00",
    "chargeElementType": "SERVICE_CHARGE",
    "journalAccount": 1000,
    "taxRateValueCode": "A2"
  }],
}, {
```

- **inclusions/exclusions**: With inclusions and exclusions you determine which articles or sales items in your receipt are used for the calculation of the charge element amount. You can also decide if anything from the receipt is used for the calculation at all, by including or excluding specific customers or customer groups. Inclusions and exclusions use the same attributes (**@type**, **conditionType** and **ids**) for this determination.
- **@type**: Decides if the inclusion or exclusion is based on a specific type of article/sales item/customer or the amount of one of the attributes of the articles. Allowed values:
 - **TypeBased**
For TypeBased you have to set the condition type and the IDs which should be included or excluded.
 - **conditionType**: Decides which type is used for the determination. Allowed values:
 - ARTICLE
 - ARTICLE_GROUP
 - SALES_ITEM_TYPE_CODE
 - CUSTOMER
 - CUSTOMER_GROUP
 - **ids**: The IDs which should be included or excluded

Service Charges and Fees

Charge Element Rules (4/5)

```
{, {
  "id": "SC",
  "name": "Service Charge",
  "sequence": 1,
  "rules": [{
    "name": "SC_RULE",
    "sequence": 1,
    "baseCalculationValue": "PAYMENT_NET_AMOUNT",
    "factor": 0.1,
    "summand": null,
    "lowerLimit": null,
    "limit": null,
    "inclusions": [{
      "@type": "TypeBased",
      "conditionType": "SALES_ITEM_TYPE_CODE",
      "ids": [
        "1",
        "3",
        "13"
      ]
    }],
    "exclusions": [{
      "@type": "AmountBased",
      "compareValueField": "QUANTITY",
      "compareOperator": "GREATER",
      "value": 20
    }],
    "intervalStart": "03:43:30",
    "intervalEnd": "18:20:05",
    "validFrom": "2021-04-07T10:35:00.000+02:00",
    "validTo": "2021-04-07T12:26:00.000+02:00",
    "chargeElementType": "SERVICE_CHARGE",
    "journalAccount": 1000,
    "taxRateViesCode": "A2"
  }],
}, {
```

■ AmountBased

For AmountBased you have to set the value, the compare value field and the compare operator

- **value**: The value which is compared with the actual value from the attribute set in the **compareValueField**
- **compareValueField**: Decides which attribute from the articles is used for the comparison. Allowed values:
 - NET_AMOUNT
 - GROSS_AMOUNT
 - TAX_AMOUNT
 - NET_AMOUNT_WITHOUT_DISCOUNT
 - GROSS_AMOUNT_WITHOUT_DISCOUNT
 - PAYMENT_NET_AMOUNT
 - PAYMENT_GROSS_AMOUNT
 - QUANTITY
 - NET_DISCOUNT
 - GROSS_DISCOUNT

Service Charges and Fees

Charge Element Rules (5/5)

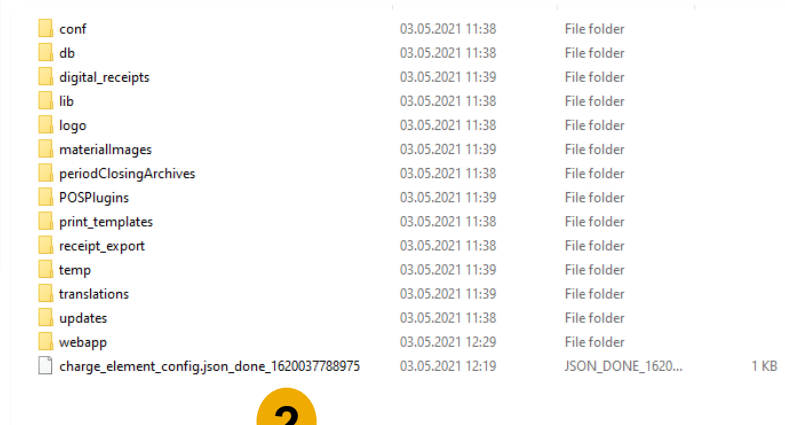
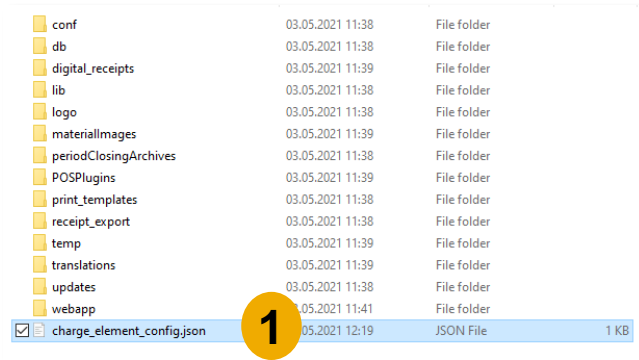
```
{, {
  "id": "SC",
  "name": "Service Charge",
  "sequence": 1,
  "rules": [{
    "name": "SC_RULE",
    "sequence": 1,
    "baseCalculationValue": "PAYMENT_NET_AMOUNT",
    "factor": 0.1,
    "summand": null,
    "lowerLimit": null,
    "limit": null,
    "inclusions": [{
      "@type": "TypeBased",
      "conditionType": "SALES_ITEM_TYPE_CODE",
      "ids": [
        "1",
        "3",
        "13"
      ]
    }],
    "exclusions": [{
      "@type": "AmountBased",
      "compareValueField": "QUANTITY",
      "compareOperator": "GREATER",
      "value": 20
    }],
    "intervalStart": "09:00:30",
    "intervalEnd": "18:20:05",
    "validFrom": "2021-04-07T10:35:00.000+02:00",
    "validTo": "2021-04-07T12:26:00.000+02:00",
    "chargeElementType": "SERVICE_CHARGE",
    "journalAccount": 1000,
    "taxRateViesCode": "A2"
  }],
}, {
```

- **compareValueOperator**: Decides which comparison operator is used. Allowed values:
 - GREATER
 - GREATER_OR_EQUAL
 - LESS
 - LESS_OR_EQUAL
 - EQUAL
 - NOT_EQUAL
 - STARTS_WITH
 - ENDS_WITH

Service Charges and Fees

Move JSON File into cco Folder

2



Feature

- Move the JSON file into the **cco** folder of your SAP Customer Checkout installation (located e.g. **C:\SapCustomerCheckout\cco**)
- Make sure that the JSON file is named:
charge_element_config.json (1)
- When you start your POS system, the file will be imported
- If the import was successful, the file name will be changed accordingly:
charge_element_config_DONE_TI MESTAMP1234.json (Example) (2)
- If the import fails, the file name will also be changed accordingly
("failed")
- You can check the log files in SAP Customer Checkout or the monitoring app in SAP Customer Checkout manager (if central monitoring is enabled) to find out why the import failed

Service Charges and Fees

SALES Screen: Create and Post Receipt in SAP Customer Checkout

3

QUANTITY	ARTICLE	DISCOUNT	PRICE
2.00	FC Jupiter Home Kit	0.00	140.00
2.00	FC Jupiter Kit Shorts	0.00	60.00
1.00	FC Jupiter Keeper Kit	0.00	70.00

Article	Price
5.00 Article - EV57100001000	270.00 EUR
Discount (0.00%)	0.00 EUR
Fees and service charges	42.88 EUR
Total	312.88 EUR

Feature

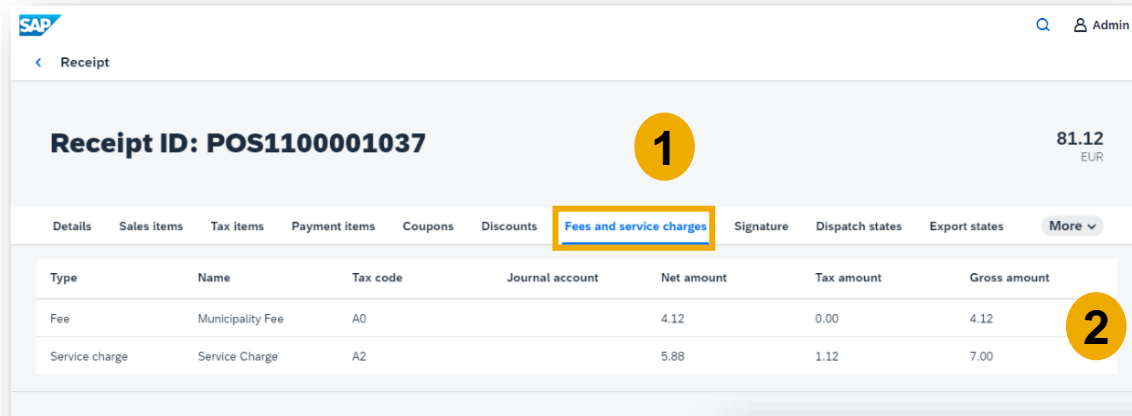
- As a next step, start your POS system, and add some items to the receipt (1)
- You can see the amount of **fees and service charges** in the receipt header level (2)
- Once you pay and post the receipt, the fees and service charges information is also printed on the receipt (3)
- You can also check the receipt header details (via the function button), to see the new tab with detailed information about fees and service charges (4)

Type	Name	Tax code	Journal account	Net amount	Tax amount	Gross amount
Fee	Municipality Fee	A0 (0.00%)		15.88 EUR	0.00 EUR	15.88 EUR
Service charge	Service Charge	A2 (19.00%)		22.69 EUR	4.31 EUR	27.00 EUR

Service Charges and Fees

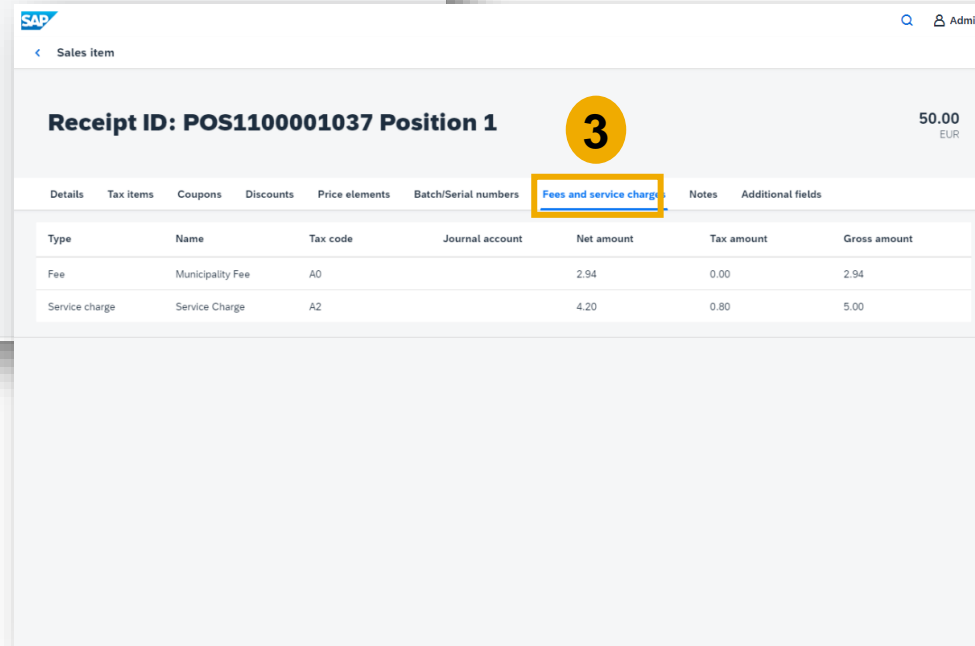
Receipts: Check Posted Receipt in SAP Customer Checkout Manager

4



The screenshot shows the 'Receipt' overview page in SAP Customer Checkout Manager. The receipt ID is POS1100001037, and the total amount is 81.12 EUR. A yellow circle with the number 1 highlights the 'Fees and service charges' tab in the navigation bar. Below the tabs, a table lists the charges and fees.

Type	Name	Tax code	Journal account	Net amount	Tax amount	Gross amount
Fee	Municipality Fee	A0		4.12	0.00	4.12
Service charge	Service Charge	A2		5.88	1.12	7.00



The screenshot shows the 'Sales item' detail page for Receipt ID POS1100001037, Position 1. The total amount for this position is 50.00 EUR. A yellow circle with the number 3 highlights the 'Fees and service charges' tab in the navigation bar. Below the tabs, a table lists the charges and fees for this specific sales item.

Type	Name	Tax code	Journal account	Net amount	Tax amount	Gross amount
Fee	Municipality Fee	A0		2.94	0.00	2.94
Service charge	Service Charge	A2		4.20	0.80	5.00

Feature

- Once the receipt is posted in SAP Customer Checkout manager, navigate to the Receipts app to find the new tab with further information: Fees and service charges (1)
- This tab shows all relevant information about the charges and fees (e.g. type name, net and gross amount, etc.)
- Choose the sales item within the receipt, to find detailed information about the charges and fees on sales item level (3)

Service Charges and Fees

Sales Reports: Extended Fields for Service Charges and Fees

5

The image displays two screenshots of the SAP Sales Reports application. The top screenshot shows the 'Revenue per POS system' report. The left sidebar lists various report types, with 'Revenue per POS system' selected. The main area shows a 'Selection' panel with filters for Period start/end, Interval start/end, POS group, and POS system. Below this is a 'Report' section showing a table of revenue data. The columns include ID, POS system, Number of receipts, Net revenue, Gross sales, Fees, Service charges, Total VAT, and Total due amount. The 'Fees' and 'Service charges' columns are highlighted with an orange box. The bottom screenshot shows the 'Receipts' report. It has a similar 'Selection' panel and a 'Report' section. The table columns include ID, Date, Status, Type, Currency, Gross sales with discount, Discounts, Gross sales, Net revenue with discount, Net discounts, Net revenue, Fees, Service charges, Total VAT, and Total due amount. Again, the 'Fees' and 'Service charges' columns are highlighted with an orange box.

ID	POS system	Number of receipts	Net revenue	Gross sales	Fees	Service charges	Total VAT	Total due amount
POS1	POS1	12	160.07	190.49	4.12	7.00	31.54	201.61
		12	160.07	190.49	4.12	7.00	31.54	201.61

ID	Date	Status	Type	Currency	Gross sales with discount	Discounts	Gross sales	Net revenue with discount	Net discounts	Net revenue	Fees	Service charges	Total VAT	Total due amount
POS1200001026	3/9/23	Posted	Direct sale	EUR	10.00	0.00	10.00	8.40	0.00	8.40	0.00	0.00	1.60	10.00
POS1200001027	3/9/23	Posted	Direct sale	EUR	10.00	2.61	7.39	8.40	2.19	6.21	0.00	0.00	1.18	7.39
POS1200001028	3/9/23	Posted	Direct sale	EUR	9.10	0.00	9.10	2.61	0.00	2.61	0.00	0.00	0.49	3.10
POS1200001029	3/9/23	Posted	Direct sale	EUR	10.00	0.00	10.00	8.40	0.00	8.40	0.00	0.00	1.60	10.00
POS1200001030	3/9/23	Posted	Direct sale	EUR	20.00	0.00	20.00	16.80	0.00	16.80	0.00	0.00	3.20	20.00
POS1200001031	3/9/23	Posted	Direct sale	EUR	60.00	0.00	60.00	50.42	0.00	50.42	0.00	0.00	9.58	60.00

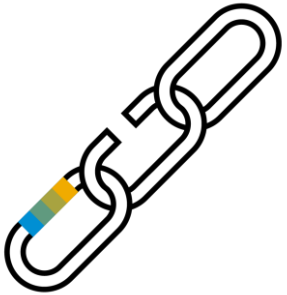
Feature

- In the **Sales reports** app, there are new fields available for some reports: **Fees**, and **Service charges**
- The fields show the amount of fees and service charges generated from different POS systems, and POS groups
- The fees and service charges are also shown in the downloaded Microsoft Excel file

Service Charges and Fees

Integration with SAP ERP Systems

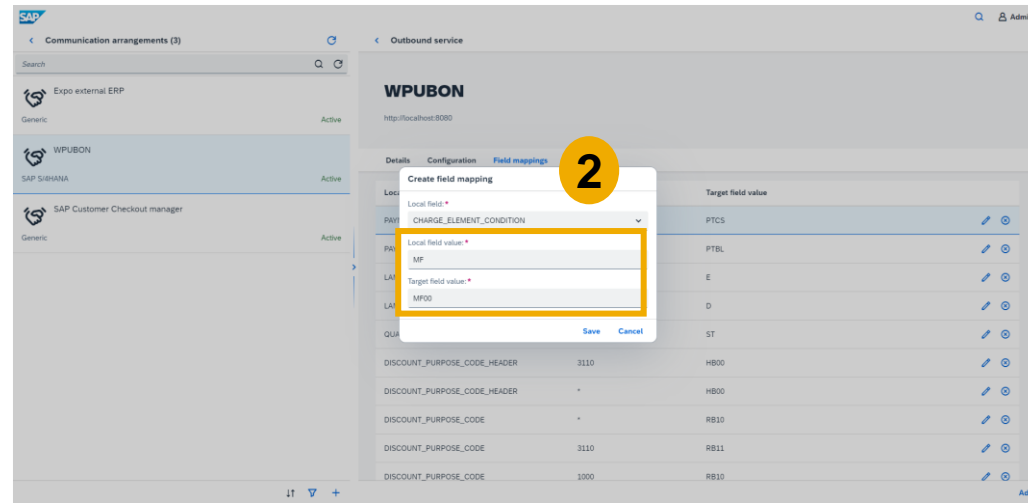
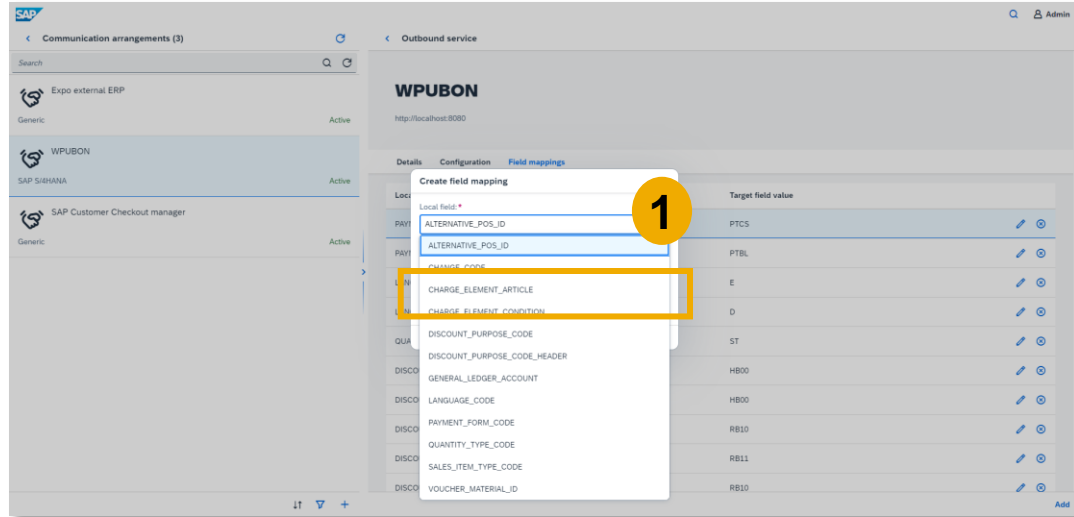
Please consider the following remarks:



- When SAP Customer Checkout is integrated to a SAP ERP system, the **fees and service charges are also posted to the according SAP ERP systems** (e.g. SAP S/4HANA, SAP Business One, or SAP Business ByDesign)
- For **SAP S/4HANA integration**, there are some further configuration settings needed within the Communication arrangements app [\(more information here\)](#)
- For **SAP Business One & SAP Business ByDesign**, the fees and service charges are posted as sales items; the according article number/ journal account (for SAP Business One, and/ or SAP Business ByDesign) has to be maintained [\(more information here\)](#)

Service Charges and Fees

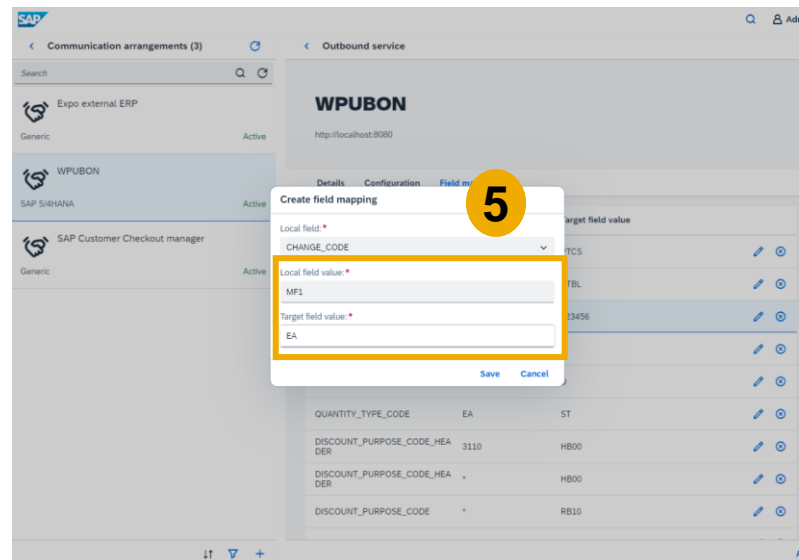
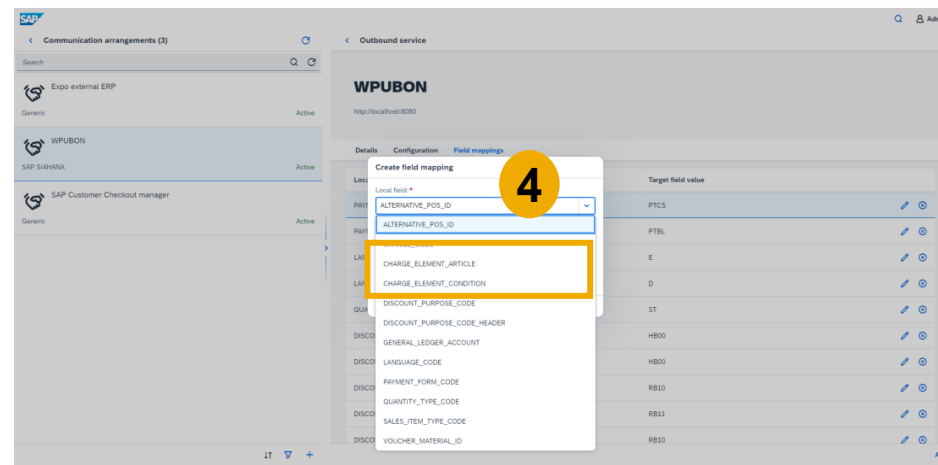
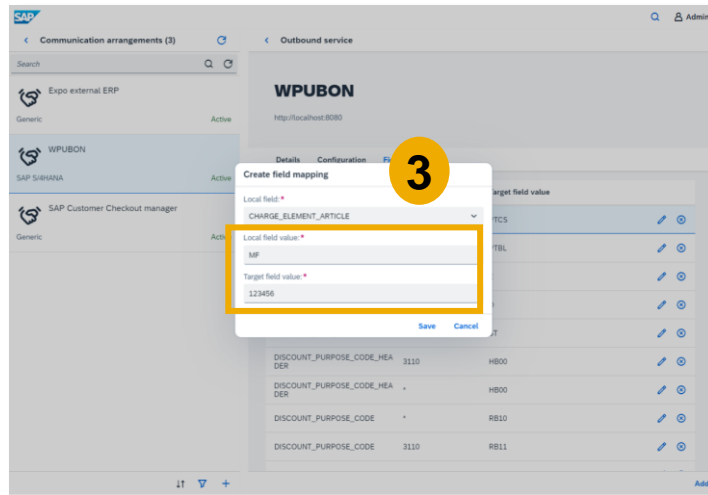
Integration with SAP S/4HANA (1/2)



- When integrating SAP Customer Checkout with SAP S/4HANA, you need to maintain the communication settings for the receipt forwarding in the **Communication arrangements** app
- In the **Communication arrangements** app, the field mappings (for **WPUBON**, and **Sales transactions SOAP**) have been extended to post receipts with service charges and fees to the SAP S/4HANA system
- For **WPUBON**: You can choose the following field mapping options (1):
 - Charge element condition*
 - Charge element article*
- When selecting the charge element condition (2), you need to enter the same code that you have maintained in the json file (e.g. "MF"), and the target value is the condition to which this value shall be mapped in the SAP S/4HANA system
- In this case, the charge element is set on header level (e.g. similar to a header discount)

Service Charges and Fees

Integration with SAP S/4HANA (2/2)



- When selecting the charge element article (3), you need to map the charge element to an article ID from the SAP S/4HANA system
- In this case, the receipt will contain an article with this ID representing the charge element
- For **Sales transactions (SOAP)**: You can also choose the following field mapping options (4):
 - Charge element condition
 - Charge element article
- The only difference when choosing the “*charge element article*” is that you have to set additionally the unit code for the article (5)

Service Charges and Fees

Integration with SAP Business One or SAP Business ByDesign

SAP Business One

```
"id": "SC",
"name": "Service Charge",
"sequence": 1,
"rules": [{
  "name": "SC_RULE",
  "sequence": 1,
  "baseCalculationValue": "NET_AMOUNT",
  "factor": 0.1,
  "summand": null,
  "lowerLimit": null,
  "limit": null,
  "inclusions": [{
    "@type": "TypeBased",
    "conditionType": "SALES_ITEM_TYPE_CODE",
    "ids": [
      "1",
      "3",
      "13"
    ]
  }]
}],
"chargeElementType": "SERVICE_CHARGE",
"journalAccount": "SC",
"taxRateTypeCode": "A2",

" id": "MF",
" name": "Municipality Fee",
" sequence": 2,
```

1

SAP Business ByDesign

```
"id": "SC",
"name": "Service Charge",
"sequence": 1,
"rules": [{
  "name": "SC_RULE",
  "sequence": 1,
  "baseCalculationValue": "NET_AMOUNT",
  "factor": 0.1,
  "summand": null,
  "lowerLimit": null,
  "limit": null,
  "inclusions": [{
    "@type": "TypeBased",
    "conditionType": "SALES_ITEM_TYPE_CODE",
    "ids": [
      "1",
      "3",
      "13"
    ]
  }]
}],
"chargeElementType": "SERVICE_CHARGE",
"journalAccount": "A=1600",
"taxRateTypeCode": "A2",

" id": "MF"
```

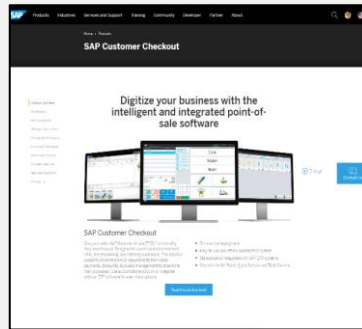
2

- When integrating SAP Customer Checkout with SAP Business One, or SAP Business ByDesign, the service charges and fees are posted as sales items in those systems
- In addition, you need to adjust the json file and maintain the journal account
- For SAP Business One:** The journal account is the article number from your SAP Business One system (1), e.g. "SC", or "MF"; please make sure to maintain the same name as used in the SAP Business One system
- For SAP Business ByDesign:** Maintain the journal account ID (e.g. 1600) which is also used in the SAP Business ByDesign system (2); the service charges and fees are posted as special sales items to the according journal account

Learn More

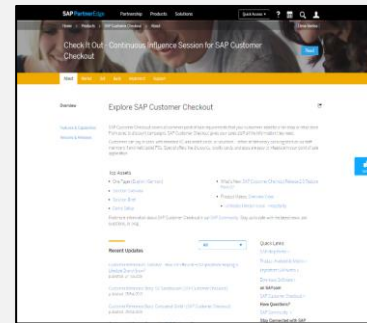
sap.com

Find solution briefs,
customer
references, and
many more



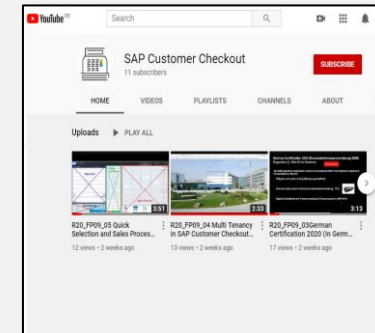
PartnerEdge

Find enablement
and how-to-guides
for partners.



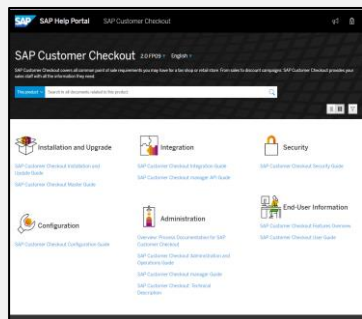
YouTube

Find product videos, step-by-step-guides and many more.



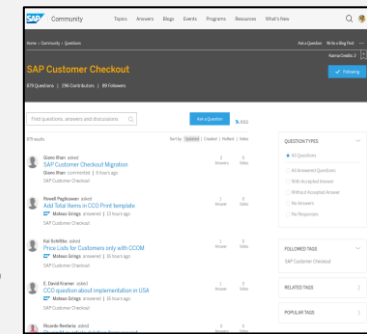
SAP Help

Official Product
Documentation of
SAP Customer
Checkout



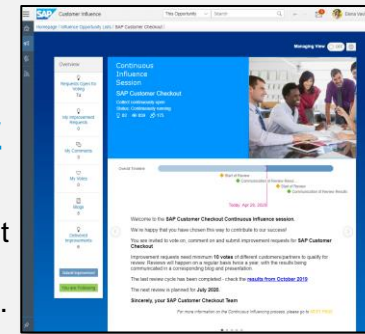
SAP
Community

Ask questions,
interact with others,
and find blogs.



SAP Customer Influence

Submit improvement ideas for SAP Customer Checkout.



Follow us on Twitter: @SAPCheckout

Thank You.