One of Europe’s largest auditing firms with 15 offices in the United Kingdom

As an integrated and independent organization that provides audit, accountancy, tax, legal, and advisory services, Mazars LLP has employees across the United Kingdom with a wide array of specialties. As new staff are brought on, it is important that HR offers tools to streamline training and get them upskilled quickly. But having the right learning software is not always enough. Mazars needed expert support to help key administrators ensure maximum adoption, usage, and business value so the company and its people are prepared to support client success.
Employees at Mazars have the learning tools and support they need to be successful in their positions.

Using SAP® Preferred Success services, Mazars receives enhanced support for its SAP SuccessFactors® solutions to help it maximize business value through:

- A dedicated customer success manager to help new system administrators learn the cloud landscape and to provide process, solution, and best-practice expertise on demand
- Access to monthly Webinars delivered by subject-matter experts to enable in-depth solution knowledge transfer
- Success checks to enhance configuration and user understanding of available features and functionality
- Courses available through the administrator learning center that help administrators get the skills they need to ensure value and promote user success
- Personalized quarterly release documentation and resource navigation tips for the administrator learning center and SAP Learning Hub to help upskill Mazars’ support team

“Our people must have the skills to support clients. SAP SuccessFactors solutions enable better learning as well as continuous performance management using a mobile app. With SAP Preferred Success, we are able to get maximum value from our cloud HR solutions.”

Yetunde Sosanya, Interim HR Systems Manager, Mazars LLP

SAP SuccessFactors®
Featured Solutions and Services

By engaging SAP® Preferred Success services, Mazars LLP has the support it needs to help ensure it’s getting maximum value out of these SAP SuccessFactors® solutions:

• SAP SuccessFactors Employee Central
• SAP SuccessFactors Learning
• SAP SuccessFactors Performance & Goals