How Can Continuous Control Monitoring Help Ensure Consistent and Compliant Processes and Data?

Monitoring the transactions of almost 20,000 direct customers around the globe

From print media to packaging, Flint Group brings color and function to products that we touch, see, and use each day. From its 140 sites worldwide, the company supplies a wide product portfolio spanning printing inks, digital printing presses, blankets, pressroom chemistry, and flexographic products. To do this, it runs a single global ERP system. But on occasion, business and auditing teams were still using spreadsheets to identify incorrect and incomplete customer master data. Flint Group needed a more efficient and effective way to gain clear visibility into payment and processing transactions to quickly identify and address process and data inconsistencies.
Using real-time insights into key issues, Flint Group reduces compliance risk with scalable support for internal controls.

With a single instance of the SAP® ERP application running operations at 140 global sites, Flint Group uses the SAP Process Control application to:

- Automate the identification of errors and inconsistencies so they can be reviewed and fixed quickly – saving time for IT and regional lines of business
- Save 8 hours per project for the corporate internal audit team and 2–3 hours per month for each of the dozens of issues analyzed by treasury, accounting, and finance in the United States, Europe, and Asia
- Enable consistent and correct order-to-cash processes, with emphasis on making sure customers get authorized discounts
- Automatically check transactions and master data – eliminating the need for manual reviews, expediting monitoring and reporting, and greatly improving data quality
- Give nontechnical users the ability to build advanced scripts for continuous monitoring that are truly useful for the business, thanks to a global business rule framework
- Quickly and easily extend scripts from one region to another, making it possible to run more than 50 scripts at once across the globe

“SAP Process Control makes it easy for us to continuously monitor our operational and transactional processes. It improves collaboration between the business and internal auditors while helping ensure that inconsistencies and errors are quickly remedied.”

Malte Globig, Head of Internal Audit, Flint Group